

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

**TYPE:** [X] IXC

**[ ] CLEC**

**[ ] ILEC**

☐ **Wireless**

2011-29A

## CERTIFICATED COMPANY INFORMATION

SBC Long Distance, LLC

**Company Name**

## AT&T Long Distance

(210) 246-8041

Dbafka

Telephone #

1010 N St. Mary's Rm 1324

Mailing Address

San Antonio, Texas 78215

City, State, Zip Code

1010 N St. Mary's Rm 1324

Business Location \_\_\_\_\_

San Antonio, Texas 78215

City, State, Zip Code

County Bexar

**REGISTERED AGENT INFORMATION**Registered Agent: Mark Hepburn

Mailing Address: 1010 N St. Mary's Rm 1324

City, State, Zip Code: San Antonio, Texas 78215-2109

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Same \_\_\_\_\_  
**General Manager** (Include address if different than above.)  
 \_\_\_\_\_  
 Telephone Number \_\_\_\_\_ / \_\_\_\_\_ Facsimile Number \_\_\_\_\_ / \_\_\_\_\_ E-mail Address \_\_\_\_\_
- B. Chris Timmermans \_\_\_\_\_  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
 816 251-3255 \_\_\_\_\_ /218 664-5376 \_\_\_\_\_ / CT4873@att.com \_\_\_\_\_  
 Telephone Number \_\_\_\_\_ Facsimile Number \_\_\_\_\_ E-mail Address \_\_\_\_\_
- C1. SAME \_\_\_\_\_  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)  
 \_\_\_\_\_  
 Telephone Number \_\_\_\_\_ / \_\_\_\_\_ Facsimile Number \_\_\_\_\_ / \_\_\_\_\_ E-mail Address \_\_\_\_\_
- C2. 1-888-516-2272 \_\_\_\_\_  
**Customer Contact (Toll Free Number)**
- D. N/A \_\_\_\_\_  
**Engineering Operations** (Include address if different than above.)  
 \_\_\_\_\_  
 Telephone Number \_\_\_\_\_ / \_\_\_\_\_ Facsimile Number \_\_\_\_\_ / \_\_\_\_\_ E-mail Address \_\_\_\_\_
- E. N/A \_\_\_\_\_  
**Test and Repair** (Include address if different than above.)  
 \_\_\_\_\_  
 Telephone Number \_\_\_\_\_ / \_\_\_\_\_ Facsimile Number \_\_\_\_\_ / \_\_\_\_\_ E-mail Address \_\_\_\_\_
- CLERK'S OFFICE  
 MAR 01 2012

MAR 01 2011  
CLERK'S OFFICE

F. N/A \_\_\_\_\_  
**Emergencies** (During non-office hours)  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Mark Hepburn \_\_\_\_\_  
**Regulatory Officer** (Include address if different than above.)  
210 246-8041 / 210 246-8152 / mh4424@att.com  
Telephone Number Facsimile Number E-mail Address

H. N/A \_\_\_\_\_  
**Dual Party Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

I. Mark Hepburn \_\_\_\_\_  
**Interim LEC Fund Mailings** (Name)  
1010 N St. Mary's Rm 1324 San Antonio, TX 78215-2109  
Mailing Address  
210 246-8041 / 210 246-8152 / mh4424@att.com  
Telephone Number Facsimile Number E-mail Address

J. Mark Hepburn \_\_\_\_\_  
**Universal Service Fund Mailings** (Name)  
1010 N St. Mary's Rm 1324 San Antonio, TX 78215-2109  
Mailing Address  
210 246-8041 / 210 246-8152 / mh4424@att.com  
Telephone Number Facsimile Number E-mail Address

K. Mark Hepburn \_\_\_\_\_  
**Gross Receipts Mailings** (Name)  
1010 N St. Mary's Rm 1324 San Antonio, Texas 78215  
Mailing Address  
210 246-8041 / 210 246-8152 / mh4424@att.com  
Telephone Number Facsimile Number E-mail Address

L. N/A \_\_\_\_\_  
**Lifeline Mailings** (Name)  
\_\_\_\_\_  
Mailing Address  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Mark Hepburn \_\_\_\_\_  
This form was completed by (print name)  Signature

Area Manager Regulatory \_\_\_\_\_ February 17<sup>th</sup> 2011  
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Clerk's Office**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

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